



August 27, 2009

Dear Community Member:

The Province of New Brunswick announced its acceptance of the Environmental Impact Assessment (EIA) Report for Project Eider Rock, the second refinery project for Saint John that had been proposed by Irving Oil. The EIA Report is now available for public review and comment, an essential step in the Province of New Brunswick's decision making as part of the EIA process.

Given the Province of New Brunswick's announcement, we would like to invite you to an open house on the EIA Report for Project Eider Rock. This open house is an opportunity to update you and receive your input on the Project's environmental assessment results.

Recently our company along with our partner, BP, announced that we would not be proceeding with Project Eider Rock at this time due to challenging market and industry conditions. However we will be continuing with the environmental assessment process, as successful completion of this process would preserve options for the project should market conditions improve and help us understand community and government expectations for a project of this size.

The open house will provide an overview of the results of all of the EIA Report and its conclusions. Jacques Whitford Stantec Limited, an independent consulting firm that is conducting the EIA, and members of the Irving Oil Team will be on hand to answer your questions regarding the EIA of the Project. The open house will be held as follows:

Time: September 9, 2pm-9pm

Location: NBCC Saint John Campus (950 Grandview Avenue)

Later this fall, a one-day workshop will also be held to provide more detail and discussion on the EIA Report, its analyses, and conclusions. The workshop registration, date and venue details will be available at the open house.

We look forward to providing you with an update on the environmental assessment process. If you have any questions about the Project, please email our team at elderrock@irvingoil.com or call 1-888-525-1777.

Sincerely,

A handwritten signature in black ink that reads "Kevin Scott". The signature is written in a cursive, flowing style.

Kevin Scott
Commercial Director of Refining Growth
Irving Oil